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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Barry Appelman  
Serial No. : 09/848,231  
Filed : May 4, 2001  
Title : PRESENCE STATUS INDICATOR  
Art Unit : 2174  
Examiner : Peng Ke

**MAIL STOP AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

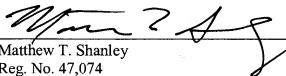
INFORMATION DISCLOSURE STATEMENT

Applicants request consideration of the references listed on the attached PTO-1449 form. Under 37 C.F.R. § 1.98 (a)(2)(ii), only copies of foreign patent documents and/or non-patent literature are enclosed. Copies of any listed U.S. patents or U.S. patent application publications can be provided upon request. A copy of a communication from a foreign patent office in a counterpart application is also enclosed.

This statement is being filed after a first Office action on the merits, but before receipt of a final Office action or a Notice of Allowance. I, the undersigned, hereby certify that each item of information contained in this statement was cited in a communication from a foreign patent office in a counterpart foreign application, the communication being dated August 30, 2005, which is not more than three months prior to the filing of this statement. Please apply any charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: October 7, 2005

  
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Sheet 1 of 1

Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 06975-130001	Application No. 09/848,231
		Applicant Barry Appelman	
		Filing Date May 4, 2001	Group Art Unit 2174

### Information Disclosure Statement by Applicant

(Use several sheets if necessary)

(37 CFR §1.98(b))

### U.S. Patent Documents

Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA	2001/005861	06/28/2001	Mousseau et al.			
	AB	6,731,308	05/2004	Tang et al.			
	AC	6,065,047	01/2003	Carpenter et al.			
	AD	2003/0004872	01/2003	Gardi et al.			
	AE	2002/0133369	09/2002	Johnson			
	AF	5,276,905	01/1994	Hurst et al.			
	AG	2002/0184089	12/2002	Tsou et al.			
	AH	2003/0037112	02/2003	Fitzpatrick			
	AI	6,788,769	09/2004	Waites, Nigel			
	AJ	6,912,563	06/2005	Parker et al.			

### Foreign Patent Documents or Published Foreign Patent Applications

Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
	AK	2357932A	07/04/2001	Great Britain				
	AL	01/06748A	01/25/2001	WIPO				
	AM	02/03216A	01/10/2002	WIPO				

### Other Documents (include Author, Title, Date, and Place of Publication)

Examiner Initial	Desig. ID	Document
	AN	"Introducing the Gordano Messaging Suite"; <a href="http://www.gordano.com">http://www.gordano.com</a> ; Copyright 1994-2003 Gordano
	AO	European Search Report mailed August 30, 2005 for European Application No. 03731244
	AP	Mckendrick, Joseph; "Internet Call Centers: New Era in Customer Service"; 02/2002; V10, n2, pp22(4)
	AQ	

Examiner Signature /Peng Ke/	Date Considered 07/21/2009
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	

Substitute Disclosure Form (PTO-1449)

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /P.K./